



INDIAN INSTITUTE OF ARBITRATION & MEDIATION

www.arbitrationindia.com



APCAM

ASIA PACIFIC CENTRE FOR
ARBITRATION & MEDIATION

UNITING GLOBAL RESOLUTIONS



About IIAM



Indian Institute of Arbitration & Mediation, more commonly known as IIAM, is one of the pioneer institutions in India, administering and facilitating Alternative Dispute Resolution (ADR) services which includes international and domestic commercial arbitration, mediation and negotiation. IIAM is the APCAM Centre for India, being part of the Asia Pacific Centre for Arbitration & Mediation (APCAM).

IIAM is a non-profit organization registered under the TC Literary, Scientific and Charitable Societies Registration Act, 1955 and commenced activities in the year 2001. The general administration is by the Governing Council elected from among the members.

IIAM offers memberships. Members are eligible for special concessions or priorities to attend seminars, conferences, workshops, training programs etc.



The legal and ethical aspects of the institution are guided and advised by the IIAM Advisory Board, comprising of distinguished and eminent persons from various fields, chaired by Mr. Justice M. N. Venkatachaliah, former Chief Justice of India and members, Mr. Justice Madan B. Lokur (Former Judge, Supreme Court of India), Mr. Prabhat Kumar (Former Cabinet Secretary, Government of India), Dr. G. Mohan Gopal (Former Director, National Judicial Academy), Dr. Madhav Mehra (President, World Council for Corporate Governance, UK), Mr. Sudarshan Agarwal (Former Governor of Sikkim) and Mr. Michael McIlwrath (Board Member, International Mediation Institute, The Hague).

Affiliations & Endorsements



IIAM is associated with many organizations for institutional ADR services and academic programs and towards contributing to the growth of ADR at global standards.

IIAM is a founder member of the Asia Pacific Centre for Arbitration & Mediation (APCAM), which has ADR centres in most of the Asia-Pacific region, which includes India, Australia, Hong Kong, Malaysia, Indonesia, Thailand, Nepal and South Korea. As APCAM India, IIAM accredits arbitrators and mediators for global empanelment. IIAM is also the first Secretariat of APCAM

IIAM is a member of the Asian Mediation Association (AMA) which brings together the leading centres in the Asia-Pacific region and provide access to resources for settlement of business and commercial disputes.

IIAM is a member of Asia Pacific Regional Arbitration Group (APRAG), a group of arbitral institutions in the Asia-Pacific region.

IIAM Arbitration Rules is endorsed by the UNCITRAL and IIAM was the first institution in India approved by International Mediation Institute (IMI) at the Hague, for IMI certification.

IIAM is named the "Official Institutional Dispute Resolution Organization" for the Pravasi Conclave Trust (PCT), a representative body of all Pravasi organizations all over the world, for resolving the disputes of non-resident Indians all over the world, amicably through IIAM.

IIAM institutional Arbitration and Mediation service help the parties to take maximum advantage of the flexible process available for the resolution of disputes economically and quickly, outside court, which is legally binding.

IIAM conducts domestic disputes under the IIAM Arbitration & Mediation Rules and being APCAM India conducts international arbitration and mediation under the APCAM Rules. APCAM helps the business community to resolve their international commercial and business disputes by mediation or arbitration under a single set of Mediation and Arbitration Rules and with a uniform fee structure in all the member countries to minimize the hassle of adhering to different laws or fees of different institutions. APCAM also empanels a common panel of international mediators and arbitrators, with uniform accreditation system from all the countries, which would help the parties to experience uniform high-standard practice, bringing credibility and professionalism of mediators and arbitrators.



IIAM also provides the unique concept of “Project Mediation”, where the parties to a project contract can jointly appoint a “Project Mediator”, whereby the parties would have the opportunity to work together, in a more collaborative and mutually beneficial environment and oversee that the contract proceeds smoothly.

IIAM offers institutional mediation and arbitration services through the IIAM Centres in India for domestic matters and APCAM centres in the Asia-Pacific countries for international matters. IIAM also provide online mediation and arbitration through its digital platform – PeaceGate [www.peacegate.in].

See IIAM Rules for model clauses.



IIAM Arbitration Rules



IIAM Mediation Rules

IIAM ADR Professionals

IIAM maintains a panel of efficient and accredited mediators and arbitrators in India and abroad, who are recognized for their integrity, impartiality, expertise, dispute resolution skills and reputation in their fields. Directory of accredited mediators, arbitrators and mediation advocates are also available in the PeaceGate App.

IIAM also provide training and accreditation of arbitrators, mediators and mediation advocates. IIAM Accreditation is given as per the grades and upgradation based on the IIAM Qualifying Assessment Programs (QAP). IIAM also supports mediators to start professional mediation practice through IIAM Affiliation.

IIAM Mediators and Arbitrators are also eligible to become Mediators and Arbitrators with the Asia Pacific Centre for Arbitration & Mediation (APCAM), as per APCAM Accreditation Rules and empanelled with all APCAM Centres in the Asia-Pacific.



PeaceGate App



THE *Indian* **arbitrator**
THE INDIAN ARBITRATOR

PEACEGATE is the digital initiative of IIAM. It is a first of its kind Dispute Resolution App – empowering you to resolve disputes by way of negotiation, mediation or arbitration. PeaceGate is an ADR ERP software, which integrates all facets of ADR — including resolution process, communication and filing systems, back-office support, accounting assistance, registry and secretarial assistance, selection of Neutral, professional management of neutrals, upgradation and disciplinary process of neutrals, selection of ADR lawyers etc. — in a single database, application and user interface.

PeaceGate also incorporates Time Banking, which is a reciprocity-based service system in which hours are credited in the Time Account of the holder. It fosters the values and ideas of addressing societal needs and rewarding community participation.

PeaceGate also integrate IIAM Academy, the online learning platform of IIAM, which provide unique and high quality online training on ADR techniques. IIAM online magazine “The Indian Arbitrator” on latest topics and news on ADR is also published in the App.

Take control in the way you want to resolve your disputes!

Download your PeaceGate App today –

www.peacegate.in.



Ask Peegee

When it comes to dispute resolution, there are so many choices available to us. People are often confused what to do and which process to apply to their situation. It is not always the access to justice that matters in resolving a dispute in the most efficient way, it is also about access to information and support. "Peegee" is a virtual guide in the PeaceGate App, which will help you to analyse your dispute and identify the best possible mode of dispute resolution through Artificial Intelligence. A Conflict Analysis Report is generated and it is absolutely free!



It is manifestly clear that a comprehensive professional exposure to ADR is necessary to engage in cutting edge and high-quality law practice. The training programs at IIAM offer the opportunity to learn what is necessary to become an effective negotiator, a skilful mediator, a talented mediation adviser /advocate, an efficient arbitrator or an effective arbitration lawyer/ consultant. For details see: arbitrationindia.com/training.html



Professional Certificate in Commercial Arbitration:

This program provides a solid foundation for participants to become an Arbitrator and expertise to represent in Commercial Arbitration as an Arbitration Lawyer / Consultant. After successful completion, the participant will be eligible for empanelment as an IIAM Arbitrator and for accreditation under APCAM Rules.



Professional Mediator Training Program:

This program combines the art and science of mediation through highly interactive, skill-based courses in negotiation and mediation. A candidate having successfully completed the program is categorised as a Commercial Mediator and will be eligible for empanelment as IIAM Mediator and for accreditation under APCAM Rules.

IIAM Training Programs

★ Certificate in International Mediation Advocacy & Dispute Management:

This program offers the opportunity to learn what is necessary to become a skilled mediation adviser / advocate, making mediation advocacy an essential tool in legal practice.

★ Certificate in International Business Negotiation:

This program helps participants to integrate innovative techniques into their work by learning techniques for creating value in negotiation, learning how to use differences and disagreements to advantage.

★ Certificate in Dispute Management:

It is a distance learning course valid for six months from the date of enrolment. The course will provide a good basic knowledge of ADR – Negotiation, Mediation & Arbitration.

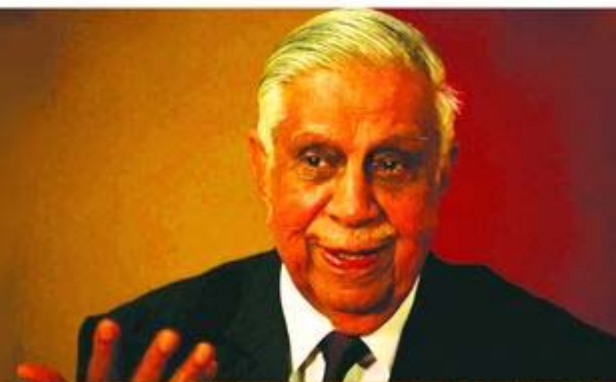
★ IIAM Academy:

This is an online learning platform of IIAM, available under the Peacegate App. It offers participants to learn various techniques, procedures and other intricacies of ADR, to learn from high quality content, in written, audio and video formats, taught by the world's leading experts on the topics. The courses can be started and completed at your own convenience with absolute freedom of time and confidentiality. On completion of the program, the participant can get the certificate online.



IIAM Community Mediation Service, with the motto; *"Resolving conflicts; promoting harmony"*, launched in 2009, by the Chief Justice of India, is intended to contribute to the happiness and harmony of the community. The mission is to bring justice to the doorsteps of the people and to empower people to participate in the prevention and early intervention of conflicts as an alternative to institutional mechanisms for a peaceful society. This is endorsed by the IMI, Hague.

IIAM establishes People's Mediation Centres (PMCs) in all parts of the country, under the IIAM Community Mediation Service, partnering with People's Mediation Society. Under this concept, when a fixed number of people in a community signs the "Pledge to Mediate", a PMC is opened in such locality, either directly or in partnership with other institutions, organisations etc., which would provide people the space for resolving their conflicts. The mediators for such centres are selected from the community. It is conceived as a genuine people movement, changing the future, changing the culture of conflict!



MR. JUSTICE M.N. VENKATCHALIAH
Former Chief Justice of India

"I have great pleasure in commending to all Institutions, particularly Corporates and other public spirited persons interested in the welfare of society, to participate in this exciting experiment of bringing justice between man and man in a society which is tending more and more towards strife and friction."



Sankalp

"Sankalp" is a unique visionary project of IIAM, founded on the philosophy of humanity. Through this project, IIAM aims to partner with other like-minded institutions and organisations so as to implant the virtues of self-sufficiency and empowerment among the people, so as to restore the seriously depleted social capital and bring in a broad-based social movement to restore civic virtue and civic participation. This is inspired by one of the most passionate missions advocated by Dr. A. P. J. Abdul Kalam (Former President of India), called "PURA" (Providing Urban Amenities in Rural Areas).

The vision of "Sankalp" is a community that is able to unite in order to solve conflicts and overcome challenges. We envision the future as a society where people will "LIVE AND HELP LIVE".

We invite you to be partner with us in this cultural revolution, because we want to do this together and make this world a better and more honest place!

For more details: arbitrationindia.com/sankalp.html





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